

Your IT Partner for biology & agronomy applied research



RnDExperience™

Audit Configuration

EXPERT TEAM FOR YOUR R&D IT **Services**

Training Assistance

LABKEY® empowered

IT EXPERTISE FOR BIOLOGY RESEARCH DEPARTMENTS

Services for software integration into existing environments

- 30 years devoted to the management of biological experiments.
- Sustained high level of consulting and support.
- Scalable software integration.
- Peace of mind for long term research information management.
- A team of engineers in constant communication with end-users.

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We know how to prioritize and plan, meet the deadlines and budgets, to help you confidently through the steps of your projects.

Analysis, installation and training

- **Step 1 - Analysis** : The project starts with gathering the end-user configuration needs and requirements. Then an audit is performed to analyze the existing IT systems, business processes and work methods.
- **Step 2 - Configuration** : According to the results of the analysis, **RnDExp** is configured and interfaced with heterogenous IT systems. A specific documentation is delivered.
- **Step 3 - User Acceptance Testing (uat)** : Consists in tests performed by key-users in order to determine if the requirements of the needs are met. Training, scenarios and process management provided.
- **Step 4 - Data Migration** : Recovery of historical user data, current or archived, from flat files, databases or data warehouses. Procedure for automatic migration.
- **Step 5 - Training And Specific Documentation** : Standard or customer-specific training for all levels of users for RnDExp; Documentation of client configuration.
- **Step 6 - Starting Assistance After The "go Live"** : Starting assistance with user support is provided, and help throughout changes management.

Expertise in IT for vegetal research

- **System Support And Maintenance** : System support for software issues : updates and general documentation. Remote access to **RnDExp** can be performed for reactive direct support.
- **Configuration Support And Maintenance** : Consulting support that ensures the sustainability of the configuration specifications. The specific configuration by Doriane, the custom documentations and update installations are guaranteed by our consulting team.
- **Annual User Days** : These are "brainstorming" sessions between Doriane and **RnDExp** users. These meetings are a good way to make **RnDExp** evolve with the new needs expressed by the users.

Customer services

- **SQL Expertise** : Development of SQL statements and stored procedures in Transact-SQL. Database administration of Microsoft SQL Server.
- **Business Intelligence Expertise** : Our consultants perform trainings and services of configuration on Microsoft SQL Server with Business Intelligence suite. These tools are designed to go further with databases' reports and analysis or for building enterprise-level data integration and data transformations solutions.
- **Project Management** : ISO 9001 certified since 2011 for the quality of its processes, Doriane's team has been conducting research data management projects for more than 30 years. We know how to plan, prioritize, meet schedules and budgets, in order to drive you safely along the project steps.